Patient representative of the National Diabetes Audit (NDA) expert reference groups

England and Wales

About the volunteering role of patient representative on the NDA expert reference groups

We’re looking for people with diabetes to become patient representatives of the National Diabetes Audit expert reference groups.

The NDA is a national clinical audit. It measures the effectiveness of diabetes healthcare against NICE Guidelines (National Institute for Health and Care Excellence), which stipulate what good care looks like. The NDA collects and analyses data from GPs, specialist services and hospitals in England and Wales about the care that people with diabetes receive. Reports are published for a range of stakeholders to use in order to drive changes and improve the quality of diabetes services and health outcomes for people with diabetes. Since it started in 2003, the NDA audit programme has evolved to include inpatient care, pregnancy, foot care and transition from paediatric to adult services.

Periodically, ideas for potential new audits or work streams come up and an expert reference group is formed to feed into the discussion around the scope and feasibility of such new projects. The expert reference groups are made up of diabetes healthcare professionals, people living with diabetes and the audit project team. In your role, you will provide a patient perspective on the scope and feasibility of new audit work streams. This is a challenging role, which involves reading detailed technical reports and influencing at a high level. You'll be discussing whether the proposed audits have value, who needs to be involved in the future and what questions to ask or data to collect as part of any future audit.

The expert reference groups meetings take place by Microsoft Teams videoconference over a limited period of time (usually less than 12 months).

You will also be part of NDA Patient Representative Group, which brings together the lay members of all the advisory groups across the NDA programme.

Main tasks and activities

- Attend meetings of the relevant expert reference group and participate fully in meetings and in any requests for input or views between meetings
- Attend meetings of the NDA Patient Representative Group, which brings together the patient representatives from the different work streams within the NDA. Participate fully in these meetings and in any request for input or views between meetings
- Read papers related to meetings well in advance of the meetings and ask for help with anything that is not clear
- Be prepared to voice opinions and contribute to discussions constructively
• Respect confidentiality as appropriate

**Time commitment**

Attendance is required at:

- the meetings of the relevant NDA expert reference group approx. 4 times between October 2020 and June 2021 by videoconference
- the face-to-face meetings of the NDA Patient Representative Group (approx. twice a year). Note: these are likely to be held by videoconference until further notice due to the COVID-19 situation.

Reading papers and commenting by email between meetings is required.

Face-to-face meetings are held in central London. Travel expenses will be reimbursed in line with Diabetes UK’s volunteer expenses policy.

The expert reference groups will run between October 2020 and June 2021. Members would be expected to commit to be involved for that period of time. There is the possibility that these work streams may continue after this period and you will be asked if you would like to remain involved.

**About you**

**We are looking forward to receiving your application if you:**

- live in England or Wales
- have experience of diabetes care
- have the ability to communicate with people who may have different perspectives and experiences
- have experience of expressing yourself in meetings and the ability to participate constructively and challenge where necessary
- have a commitment to representing the concerns and views of the wide range of people living with diabetes
- are able to network with other people living with diabetes and seek their views
- are willing to learn and to seek clarification when required

**What Diabetes UK can offer you**

- Information and materials to help you in your role
- An induction session
- Further training, guidance and support as appropriate
- Reimbursement of agreed out of pocket expenses incurred while carrying out activities on behalf of the NDA e.g. travel