Network effectiveness scorecard

This scorecard is an easy to use tool for assessing the overall health of a network. Use it every six months to identify what is working well and where improvements can be made.

How to use the scorecard:

1 Give each member a scorecard to complete anonymously.

2 Ask members to rate the measures below and answer the two questions at the end.

3 Gather the scorecards. Calculate the average for each measure and summarise the responses to the questions.

4 Present and discuss the results at the next network meeting. What's working well? What can be improved? Were there any unexpected results? How have the measures and responses changed over time?

5 As a group decide what needs to change, how and when it needs to happen and who will take it forward.

Select a rating from 1–5 for each of the following measures:	1 = Strongly disagree 5 = Strongly agree				
1 The network has a diverse membership and is well represented	1	2	3	4	5
2 Members share a common purpose and vision	1	2	3	4	5
3 The network has a set of clear and measurable objectives	1	2	3	4	5
4 The network has a clear action plan for achieving its objectives	1	2	3	4	5
5 The network is making good progress in achieving its objectives	1	2	3	4	5
6 Members support each other and are easy to work with	1	2	3	4	5
7 The network has processes in place for monitoring and evaluating its impact	1	2	3	4	5
8 The network uses data to guide, monitor and evaluate its work	1	2	3	4	5
9 The network communicates effectively with its members and wider stakeholders	1	2	3	4	5
10 The network meaningfully involves people with diabetes and considers their needs	1	2	3	4	5
11 The network is able to adapt its priorities to meet emerging needs	1	2	3	4	5
12 The network is making measurable improvements to local diabetes services	1	2	3	4	5
13 The network is improving outcomes for people with diabetes	1	2	3	4	5
14 Meetings have well led discussions and clearly defined next steps	1	2	3	4	5
15 The number of meetings is appropriate to the needs of the network	1	2	3	4	5
16 I feel connected to the network and other members outside of meetings	1	2	3	4	5
17 The network is adding value to my work	1	2	3	4	5
18 The network provides me with a sense of ownership and an equal voice	1	2	3	4	5
19 Members are achieving more together than they could alone	1	2	3	4	5
20 The network addresses conflict amongst membership if or when it arises	1	2	3	4	5

What I'm most proud of: ....
....

What the network can be better at: ....
....